



"This work is more art than science. The solution is as likely to come from your imagination as from your rational mind. It's not a matter of designing programs but of creating visions; not of following protocols but of fulfilling dreams: believing that a woman who has been isolated could still have friends, or that a man whose life has been controlled could still escape and be free. Trusting that vision means learning to hope. This work is not about "fixing" people so they fit into society. You need to come at the question from another side: finding the place, or the way, that people do fit. "

O'Connell, M. 1988. *The Gift of Hospitality: Opening the Doors of Community Life to People With Disabilities*. Centre for Urban Affairs and Policy Research. Northwestern University. Ill. p:18